



Cattaraugus Rehabilitation Center, Inc.

NYSARC, Inc., Cattaraugus Niagara Counties Chapter

Non-Discrimination Notice

Intandem complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Intandem does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Intandem:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Tracy Crisafulli, Corporate Compliance Officer.

If you believe that Intandem has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Tracy Crisafulli, Corporate Compliance Officer
1439 Buffalo Street
Olean, NY 14760
Phone: 716-375-4747 ext. 1533
Fax: 716-375-4795
Email: tcrisafulli@intandem.org

If you need help filing a grievance, Tracy Crisafulli, Corporate Compliance Officer, is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue SW
Room 509F, HHH Building
Washington, DC 20201
1-800-368-1019, 1-800-537-7697 (TDD).

Complaint forms are available at <http://www.hhs.gov/oci/office/file/index.html>.